



## Coaching Professional

Working across a multitude of sectors, a Coaching Professional provides all-encompassing advocacy, support, mentoring and knowledge transfer for individuals and teams across organisations and departments, to provide non-directive leadership and support for people to enhance their professional performance. In addition, Coaching Professionals are responsible for developing the culture and governance infrastructures and supporting future ways of working.

Through a combination of active listening and effective communication, a Coaching Professional ensures individuals and teams develop strong reflective practices and a more comprehensive sense of self-awareness.

A successful Coaching Professional is able to develop strong working relationships, whilst curating a productive professional environment to promote increased collective efficacy, development of self-confidence and to ensure successful collaboration of people and processes. By doing this, the organisation can more effectively manage and deal with change, whilst ensuring key performance indicators and metrics are successfully achieved, which in turn positively influences areas such as productivity and employee well-being.

### **Programme Benefits and Outcomes**

Your Coaching Professional will be able to;

- Develop a range of technical proficiencies, including but not limited to – Preparing to coach, Contracting, Identifying individual needs, Coaching tools and techniques, Design coaching interventions, Deliver effective coaching sessions, Provide coaching and mentoring support, Evaluate coaching interventions
- Understand how the skills fit your business and customer needs and implement these effectively
- Provide exceptional customer service

### **Nationally and Industry Recognised Qualifications**

Alongside the programme, your employees will gain a Professionally recognised qualification to support their development, supporting your organisation in developed a high-skilled workforce.

# Continuation Courses for your Employees

## TEAM LEADING AND MANAGEMENT

Once proficient in role, with the skills, knowledge, behaviours and experience needed to thrive, our tailored pathway courses support your organisation to progress employees into leadership roles, taking on supervisory, team leading and line management responsibilities. We do this successfully through tailoring our programmes to the specific needs of your employees' leadership development, alongside the detailed requirements of your business.

Successful completion of the Coaching Professional programme can lead onto;

TEAM LEADING LEVEL 3

TEAM LEADING LEVEL 5

OPERATIONS MANAGER LEVEL 5

## Programme Support and Additional Services

Our programmes are developed to support your business needs in developing the talent, skills and knowledge needed to help your business grow and succeed. Our Coaching Professional course also includes the following components;

### 14 months programme duration

supported through industry recognised qualification

### Dedicated Account Manager

monthly meetings to satisfy all your questions, feedback and communication needs

### Personalised coach, tutor and assessor

weekly contact for your employees 20% off the job training (face-to-face, virtual and telephone)

## Training Costs

**Levy businesses can use their contributions to pay for this training. The costs and will be £5,000.**

If you are not a levy paying business there may not be a cost for this training. If the employee on this programme is under 19 and your business has less than 50 employees, there will be no cost for the training. If they are over 19 and/or your business has over 50 employees then you will contribute 5% towards the cost of the training which would be £250.

## Contact us

With Academies throughout the UK, get in touch today to find out how your employees can begin their journey, and how we can support your organisation with your workforce education and training

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